



How To Complete Your Zip ID Check

In order for RedZed to complete your home loan application it is a requirement for a face to face ID check be conducted.

ZipID is a “come to you” service that assists you to complete a secure ID check at your home or place of work in under 5 minutes. Appointments are available Monday to Saturday in most metro and suburban areas.

Authorised Agent of

RedZed Lending Solutions

Business Code for Booking

133508



How to book your ID check

- 01** Go to zipid.com.au
- 02** Enter the Business Code above
- 03** Choose a time and place that suits you (home or work)



Don't wait in line, ZipID will come to you.

ZipID will meet you at home or work at a time convenient to you.
Booking available Monday to Saturday. No other ID check required.

How does ZipID work?



- 01** You book an appointment at a time and place that suits you (home or work).



- 02** A ZipID mobile representative meets you and performs the ID check – takes 5 minutes.



- 03** RedZed will receive a secure and verified ID report from ZipID.



Frequently Asked Questions

Why is an ID check required?

It's a legal requirement that parties to property transactions have their identity verified face to face.

I haven't had to do this before. Why now?

An ID check may not have been a requirement the last time you sought finance. Regulation now requires lenders (or their authorised agents like ZipID) to conduct this step.

How long will the appointment take?

Generally the process should take around 5 minutes. The appointment will be conducted by trained ZipID representative from Toll Fast using ZipID's secure technology.

Does ZipID come to my suburb?

ZipID is available in metro areas and suburbs. You can check if your suburb (work or home) is covered at zipid.com.au.

What if I live outside of ZipID's service area?

Please contact your broker and s/he will provide you with Australia's Post's face to face ID check form.

What ID documents are required?

Specific combinations of original government issued ID documents are required.

The most common eligible combinations are:

- Australian Passport + Australian Driver's Licence; or
- Australian Driver's Licence + Full Birth Certificate, + Medicare Card.

There are other options. Our online booking form will step you through what you require.

Are copies of ID documents acceptable?

No. It is a requirement that the ID documents must be originals and not copies (including certified copies).

What if the ID documents are expired?

Australian Passports expired by less than 2 years are acceptable. If your other ID documents have expired or will be expired at the time of your appointment you will need to have them reissued.

Will you take my photo?

Yes. This is done to show that you are the same person as shown in your photo ID documents.

How are my identity details protected?

ZipID respects your privacy and securely protects all of your personal information. Please view the privacy policy at zipid.com.au/privacy.

For more information please contact your RedZed BDM, call 1300 722 462 or visit zipid.com.au